

Board repair process « Collect & Repair »

What's new?

Due to the increase in obsolescence these past years, ERCD is developing the "Collect & Repair" offer with new repair possibilities.

PROCESS

Customers order the corresponding P/N below (which contains an empty box and a repair voucher). The service includes a repair package as well as the logistic loop.

The repair company organizes the collection of the board on customer sites (in all below countries), the repair of the board and the return shipment on customer site. There is no manual action, the process is automatic.

Modalities are explained in the enclosed document. This document is intended for end customers. It details cases that cannot be repaired, to limit the process failure rate (estimated at 5%).

Transfer price includes this repair failure rate to avoid generating claims and credit notes between the 3 parties. It can be adjusted over time.

LIST OF CONCERNED BOARDS

Original board P/N	Repair P/N			
	EUROPE	AREA 1	AREA 2	AREA 3
CEPL130085-01	CEPL13008501-R-EU	CEPL13008501-R-Z1	CEPL13008501-R-Z2	CEPL13008501-R-Z3
--OP--12AS-004--EE	--OP--12AS-004R-EU	--OP--12AS-004R-Z1	--OP--12AS-004R-Z2	--OP--12AS-004R-Z3
--OP--12AS-005--EE	--OP--12AS-005R-EU	--OP--12AS-005R-Z1	--OP--12AS-005R-Z2	--OP--12AS-005R-Z3
--OP--12AS-015--EE	--OP--12AS-015R-EU	--OP--12AS-015R-Z1	--OP--12AS-015R-Z2	--OP--12AS-015R-Z3
42GR403512M2-A	42GR403512M2-R-EU	42GR403512M2-R-Z1	42GR403512M2-R-Z2	42GR403512M2-R-Z3

Europe: includes UK and Switzerland

AREA 1: Tunisia, Morocco, Egypt, China

AREA 2: Algeria, Middle-East, Australia

AREA 3: Nigeria, Israel, Ivory Coast

Please note price for area 1,2,3 is much higher than Europe because of taxes (that represent 80% of the price)

FOR ACTION

Attachments: document "Board repair process Collect & Repair 12-2021"

For more information, please contact your ERCD customer representative.